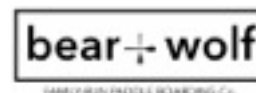


Terms and Conditions



Opening times: Our opening times at the quarry are 9am - 3pm Saturday &/or Sunday.
Other times avail be on a ah-hoc basis.

We will endeavour to answer any phone or email messages within 24 hours of receiving them.

Our Rules:

- I confirm I am not under the influence of alcohol, or any drugs at the time of making this statement
- I declare I am able to swim 25 meters unaided
- I will listen to the safety briefing and ask if I do not understand any part of it
- I will treat all equipment, safety gear, staff, other water users and my surrounding environment with care and respect
- I will give way to all other water users, in particular I will be vigilant for **free swimmers** and **divers**
- I agree to abide by the **bear + wolf Paddle** code of conduct
- I agree to follow all instructions given by **bear + wolf Paddle** staff. I understand I must leave the water immediately if asked to do so.
- I understand that no liability is accepted by **bear + wolf Paddle** for the loss or damage of personal belongings taken onto the water (without limitation) for example wallet, glasses, clothing, etc.
- I understand that no liability is accepted by **bear + wolf Paddle** for the loss or damage of personal belongings whilst onsite at Cromhall Quarry (without limitation). I have been made aware via the website and at time of booking that there is no secure storage provided by **bear + wolf Paddle** onsite.
- I understand and accept that all activities will be carried out at my own risk and that **bear + wolf Paddle**, or any individual instructor will not be held liable in any way for any personal injury to myself or others, or any loss or damage including (but not limited to) personal equipment and possessions used in accordance with the conduct of business.

Payment: for all sessions are to be made in full at the time of booking, in advance of the session.

Cancellation notice: We must receive advance notice 48 hours prior to the session date. **bear + wolf Paddle** reserves the right to cancel a session or alter session dates due to adverse weather conditions, technical issues or unforeseen circumstances. Any cancelled sessions will be rescheduled to another date and time, we reserve the right to change the session type.

Weather conditions: We always have an eye on the weather. We will contact you in the case of adverse or inadequate weather conditions. Once a session is booked, do presume it is happening as planned unless we contact you.

Medical declaration:

- Any person having any session with **bear + wolf Paddle** must be medically fit to participate in their chosen activity
- If you have any medical conditions or take medication that affects the activity you must inform your instructor and **bear + wolf Paddle** before starting the session
- You must ensure that any personal medication is on your person on the water, in case of an emergency.

Under 18s: Any child under 18 years old must have a parent or guardian on site and on the water at all times

Photography and Video: Photo(s) and/or video(s) will be taken on the day unless specified otherwise. Any photos / video will be added to our social media outlets (Website, Facebook, Instagram, Twitter) to help promote **bear + wolf Paddle** as well as to document and remember your day.

If you do not wish to be in any of the photos on our social media pages, please let us know and we will do our best to respect this.